

Sedex Members Ethical Trade Audit Report

Version 6.1



	Audit Details									
Sedex Company Reference: (only available on Sedex System)	ZC: 410620878		Sedex Site Ref (only available of System)		ZS: 41	5775417				
Business name (Company name):		Shanghai Xiangwei Packaging Co., Ltd. 上海翔伟印刷包装有限公司								
Site name:	Shanghai Xiangwei Packaging Co., Ltd. 上海翔伟印刷包装有限公司									
Site address: (Please include full address)	Building 1-2, No. 600, Lianying Road, Chedun Town, Songjiang District, Shanghai City 上海市松江区车墩镇联营 路 600 号 1 幢-2		Country:		Chinc	3				
Site contact and job title:	Mr. Wei Luojie / Op	eratic	ons Director							
Site phone:	86-13761461644		Site e-mail:		R1376	1461644@163.com				
SMETA Audit Pillars:	Labour Standards	Safe	ealth & Environn ty (plus 4-pillar onment 2-		nent	Business Ethics				
Date of Audit:	08-Jul-2021									

QIMA YOUR EYES IN THE SUPPLY CHAIN

Audit Company Name & Logo:

Report Owner (payer):

Shanghai Xiangwei Packaging Co., Ltd.

	Audit Conducted By										
Affiliate Audit Company		Purchaser		Retailer							
Brand owner		NGO		Trade Union							
Multi– stakeholder			Combined Audit	select all that appl	у)						



If you have any concerns or queries about this SMETA report or the associated SMETA audit, please contact <u>grievance@sedex.com</u>.

To confirm the validity of this report, please visit https://www.sedex.com/audit-verifier/





Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
 - Universal rights covering UNGP
 - Management systems and code implementation,
 - Responsible Recruitment
 - Entitlement to Work & Immigration,
 - Sub-Contracting and Home working,

4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.



SMETA Declaration

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. different sample size):

Auditor Team (s) (please list all including all interviewers):Lead auditor: Michael GaoAPSCA number: 21703863Lead auditor APSCA status: RAAPSCA number: NATeam auditor: NilAPSCA number: NAInterviewers: Michael GaoAPSCA number: 21703863

Report writer: Michael Gao Report reviewer: Dara Li

Date of declaration: 08-Jul-2021

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post–audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.

Summary of Findings

Issue (please click on the issue title to go direct to the appropriate audit results by clause) Note to auditor, please ensure that when issuing	(Only conformit	check box v y, and only	in the box/es v	Conformity en there is a non- he box/es where the can be found) Record the number of issues by line*:			Findings (note to auditor, summarise in as few words as possible NCs, Obs and GE)	
the audit report, hyperlinks are retained.	ETI Base Code	Local Law	Additional Elements	Customer Code	NC Obs GE		GE	

0A	Universal Rights covering UNGP				0		None observed
ОВ	Management systems and code implementation			0	0	0	None observed
1.	Freely chosen Employment			0	0	0	None observed
2	Freedom of Association			0	0	0	None observed
3	Safety and Hygienic Conditions			2	0	0	 NC: No gap between stack and wall No secondary container for chemicals
4	<u>Child Labour</u>			0	0	0	None observed
5	Living Wages and Benefits			1	0	0	NC:Insufficient social insurance
6	Working Hours			1	0	0	 NC: Overtime hours exceeded legal requirement of 36 hours a month
7	<u>Discrimination</u>			0	0	0	None observed

8	Regular Employment			0	0	0	None observed
8A	<u>Sub–Contracting and</u> <u>Homeworking</u>			0	0	0	None observed
9	Harsh or Inhumane Treatment			0	0	0	None observed
10A	Entitlement to Work			0	0	0	None observed
10B2	Environment 2-Pillar			0	0	0	None observed
10B4	Environment 4–Pillar			0	0	0	Not applicable
10C	Business Ethics			0	0	0	Not applicable

General observations and summary of the site:

1. The main products manufactured in the factory are plastic bags and plastic films. The production processes included: Printing, Lamination, Cutting, Bagmaking, and packing.

2. Currently, there were total of 62 employees in the facility, which included 40 production employees and 22 non-production employees (including 4 managers). 10 production employees were selected as samples during this audit. All employees were employed by the factory directly. The youngest employee on site is 21 years old. The peak season was not obvious.

3. The facility rented the 1st to 4th floors of one 5-storey (partial 2 floors) office, production and warehouse building from Shanghai Qimiao Packing Material Co., Ltd. The factory provided the lease for review. The total construction area the factory used was about 5,000 square meters. The 5th floor of this building was used by building owner as office.

4. There was another 5-storey building located at the same address. The factory management stated that this building was rented by other company who used as warehouse. During the onsite tour, no worker transfer was noted.

*Please note the table above records the total number of Non-compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.



Site Details

	Site Details					
A: Company Name:	Shanghai Xiangwei Packaging (Co., Ltd.				
B: Site name:	Shanghai Xiangwei Packaging (Co., Ltd.				
C: GPS location: (If available)	GPS Address: Building 1-2, No. 600, Lianying Road, Chedun Town, Songjiang District, Shanghai City					
D: Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	Business license number: 91310117690115285X Established date: 31-May-2009 Valid period: 31-May-2009 to 15-Jul-2034 Owner: Zhu Shuting Issued date: 24-Apr-2020					
E: Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc	Plastic bags and plastic films					
F: Site description: (Include size, location, and age of site. Also, include structure and number of buildings)	According to the business license, Shanghai Xiangwei Packaging Co., Ltd. was established on 31-May-2009 and located at Building 1-2, No. 600, Lianying Road, Chedun Town, Songjiang District, Shanghai City, China. The facility rented the 1 st to 4 th floors of one 5-storey (partial 2 floors) office, production and warehouse building from Shanghai Qimiao Packing Material Co., Ltd. The 5 th floor of this building was used by building owner. The factory provided the lease for review. The total construction area the factory used was about 5,000 square meters.					
	The facility was specialized in manufacture of plastic bags of plastic films. The main production processes were printing, lamination, cutting, bag-making, and packing. The facility of not subcontract any products or processes to other factory Main equipment and production line included: Printing machines, lamination machines, cutting machines, bag- making machines and etc.					
	The factory did not provide dormitory or canteen to workers. The factory only provided on place in 4 th floor for workers to ec fast food.					
	A total of 62 employees are cur which includes 40 production en production employees (includin were hired by the facility directly	mployees and 22 non- g 4 managers). All employees				
	The facility used electronic finge system to record all workers' wo					



	to 13:00. There was r		
		, dd any extra rows if a	ppropriate.
	Production Building no	Description	Remark, if any
	Floor 1	Printing, lamination, and cutting workshops; and raw material warehouse	Nil
	Floor 2	Office	Nil
	Floor 3	Office, bag- making workshop, and Products warehouse	Nil
	Floor 4	Rest area	Nil
	Floor 5	Office	Used by building owner
	Is this a shared building?	Yes	Nil
	 Yes No F2: Please give deta F3: Does the site hav Yes Yes No F4: Please give deta The site did not have 	ve a structural engine	er evaluation?
G: Site function:	 Agent Factory Processir Finished Product Grower Homeworker Labour Provider Pack House Primary Producer Service Provider Sub-Contractor 	Supplier	
H: Month(s) of peak season: (if applicable)	NA. There was no ob	ovious peak season in	the factory.



I: Process overview: (Include products being produced, main operations, number of production lines,	The main products manufactured by the facility are plastic bags and plastic films				
main equipment used)	The main production processes are listed as following: printing, lamination, cutting, bag-making, and packing.				
	The main machine list of the factory is as following:				
	Printing machines, lamination machines, cutting machines, bag-making machines and etc.				
J: What form of worker representation / union is there on site?	□ Union (name) ⊠ Worker Committee □ Other (specify) □ None				
K: Is there any night production work at the site?	☐ Yes ⊠ No				
L: Are there any on site provided worker accommodation buildings e.g. dormitories	 ☐ Yes ⊠ No L1: If yes, approx. % of workers in on site accommodation 				
M: Are there any off site provided worker accommodation buildings	Yes No M1: If yes, approx. % of workers				
N: Were all site-provided accommodation buildings included in this audit	∑ Yes □ No N1: If no, please give details				





Audit Parameters							
A: Time in and time out	A1: Day 1 Time in: 8:30 A2: Day 1 Time out: 16:00	A3: Day 2 Time in: A4: Day 2 Time out:	A5: Day 3 Time in: A6: Day 3 Time out:				
B: Number of auditor days used:	1 man-day						
C: Audit type:	Full Initial Periodic Full Follow–up Partial Follow–Up Partial Other If other, please define:						
D: Was the audit announced?	Announced Semi – announced: W Unannounced	indow detail: weeks					
E: Was the Sedex SAQ available for review?	Yes No If No, why not.						
F: Any conflicting information SAQ/Pre- Audit Info to Audit findings?	 ☐ Yes ☑ No If Yes, please capture de 	tail in appropriate audit by	v clause				
G: Who signed and agreed CAPR (Name and job title)	Mr. Wei Guojie / Operatio	ons Director					
H: Is further information available (If yes, please contact audit company for details)	Yes No						
I: Previous audit date:	N/A						
J: Previous audit type:	N/A						
K: Were any previous audits reviewed for this audit	□ Yes □ No ⊠ N/A						

Audit attendance	Management	Worker Representatives	
	Senior management	Worker Committee representatives	Union representatives
A: Present at the opening meeting?	🛛 Yes 🗌 No	Yes 🗌 No	🗌 Yes 🖾 No



B: Present at the audit?	Yes 🗌 No	Yes 🗌 No	🗌 Yes 🖾 No			
C: Present at the closing meeting?	🛛 Yes 🗌 No	🛛 Yes 🗌 No	🗌 Yes 🖾 No			
D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)	N/A					
E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)	There was no labor u	nion in the factory.				





Worker Analysis

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

Worker Analysis											
		Local			Migrant*			Total			
	Permanent	Temporary	Agency	Permanent	Permanent Temporary Agency						
Worker numbers – Male	5	0	0	30	0	0	0	35			
Worker numbers – female	2	0	0	25	0	0	0	27			
Total	7	0	0	55	0	0	0	62			
Number of Workers interviewed – male	0	0	0	7	0	0	0	7			
Number of Workers interviewed – female	0	0	0	3	0	0	0	3			
Total – interviewed sample size	0	0	0	10	0	0	0	10			



A: Nationality of Management	Chinese	
B: Please list the nationalities of all workers, with the three most common nationalities listed first. Please add more nationalities as applicable to site. Add more rows if required.	Nationalities: B1: Nationality 1: Chinese B2: Nationality 2:N/A B3: Nationality 3:N/A	Was the list completed during peak season? Yes No If no, please describe how this may vary during peak periods: N/A. No peak month in the facility
C: Please provide more information for the three most common nationalities.	C: approx % total workforce: Nationality 1China_ C1: approx % total workforce: Nationality 2N/A_ C2: approx % total workforce: Nationality 3N/A_	
D: Worker remuneration (management information)	D:0_% workers on piece rate D1: 100 % hourly paid workers D2:0_% salaried workers Payment cycle: D3:0% daily paid D4:0% weekly paid D5: 100 % monthly paid D6:0% other	



Worker Interview Summary		
A: Were workers aware of the audit?	Yes No	
B: Were workers aware of the code?	⊠ Yes □ No	
C: Number of group interviews: (Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria. If the auditor was not able to follow the BPG, please state within the declaration)	1 group of 4 employees (Male: 3, Female: 1)	
D: Number of individual interviews (Please see SMETA Best Practice Guidance and Measurement Criteria)	D1: Male: 4	D2: Female: 2
E: All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors. Note to auditor: please record details of migrant /agency/contractor workers in section 8 – Regular Employment, under Responsible Recruitment	∑ Yes ☐ No If no, please give details	
F: Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	Yes No	
G: In general, what was the attitude of the workers towards their workplace?	Favourable Non-favourable Indifferent	
H: What was the most common worker complaint? None. All employees interviewed had a positive attitude to management and s		
I: What did the workers like the most about working at this site?	The working condition was good. The facility management was kind to employees.	
J: Any additional comment(s) regarding interviews:	None observed	
K: Attitude of workers to hours worked:	They stated that the overtime work was voluntary, and they were satisfactory with the working hours.	
L. Is there any worker survey information available?		
 ☑ Yes □ No L1: If yes, please give details: ID information etc. 		



M: Attitude of workers:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

10 employees were interviewed; they were interviewed as 1 group of 4 employees and the remaining 6 employees were interviewed individually. The employees were assured of confidentiality, and they spoke freely of their views of the facility. All these employees were satisfied with the facility and no negative information was raised.

N: Attitude of worker's committee/union reps:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

One worker representative was interviewed, and she stated that she was favourable with the management and facility environment. No negative information was raised. The union rep was happy with the management, working conditions, and she stated that he could give suggestions on all parts of the site's practices.

O: Attitude of managers:

(Include attitude to audit, and audit process. Both positive and negative information should be included)

The management showed a cooperative attitude during the whole process. The management was willing to take corrective action for the findings identified during the audit.





Audit Results by Clause

0A: Universal Rights covering UNGP

(Click here to return to summary of findings)

0.A. Guidance for Observations

0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.

0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights

0.A.3 Businesses shall identify their stakeholders and salient issues.

0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.

0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.

0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

1. The factory has a designated responsible person- Mr. Wei Luojie / Operations Director who is responsible for implementing standards concerning Human rights.

2. The factory had familiar with this requirement, and have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: 1. Document review 2. Management interview

Any other comments: Nil





A: Policy statement that expresses commitment to respect human rights?	 ☑ Yes ☑ No A1: Please give details: The facility had established a written Human Rights Policy covering human rights impacts and issues and expressing commitment to respect human rights.
B: Does the business have a designated person responsible for implementing standards concerning Human Rights?	 Yes No Please give details: The factory has a designated responsible person- Mr. Wei Luojie / Operations Director to responsible for implementing standards concerning Human rights.
C: Does the business have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter?	 Yes No C1: Please give details: They were able to make suggestions to their supervisors and team leaders and sometimes they had seen these suggestions used. They felt able to complain directly to their supervisors but also felt free to give their general concerns. The employees also could express their concern by suggestion box without fear of reprisals towards the reporter.
D: Does the grievance mechanism meet UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rights- compatible, a source of continuous learning and based on stakeholder engagement)	∑ Yes □ No D1: If no, please give details
E: Does the business demonstrate effective data privacy procedures for workers' information, which is implemented?	 Yes No E1: Please give details: All employees' private information such as personal identity information was managed by General Manager. Without permission, nobody could review.

Findings		
 Description of non-compliance: NC against ETI/Additional Elements NC against customer code: None observed. 	🗌 NC against Local Law	Objective evidence observed: Not applicable
Local law and/or ETI requirement: Not applicable		
Recommended corrective action: Not applicable		



G	ood examples observed:	
Description of Good Example (GE): None observed		Objective Evidence Observed: Not applicable





Measuring Workplace Impact

Workplace Impact			
A: Annual worker turnover: Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	A1: Last year: 10%	A2: This year: 10 %	
B: Current % quarterly (90 days) turnover: Number of workers leaving from the first day of the 90 days period through to the last day of the 90 day period / [(number of employees on the 1 st day of 90 day period + number of employees on the last day of the 90 day period) / 2]	10 %		
C: Annual % absenteeism: Number of days lost through job absence in the year / [(number of employees on 1st day of the year + number employees on the last day of the year) / 2] * number available workdays in the year	C1: Last year: 10%	C2: This year 10 %	
D: Quarterly (90 days) % absenteeism: Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period) / 2] * Number of available workdays in the month	10 %		
E: Are accidents recorded?	Yes No E1: Please describe: Accidents records were provided to review, and it showed no accident happened since the factory established.		
F: Annual Number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total worke rs]	F1: Last year: Number: 0	F2: This year: Number: 0	
G: Quarterly (90 days) number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total workers]	0		
H: Lost day work cases per 100 workers: [(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers]	H1: Last year: 0	H2: This year: 0	
I: % of workers that work on average more than 48 standard hours / week in the last 6 / 12 months:	11:6 months 0 % workers	I2: 12 months 0 % workers	



J: % of workers that work on average more than 60 total hours / week in the last 6 / 12 months:	J1: 6 months 0 % workers	J2: 12 months 0 % workers
last 6 / 12 months:		

0B: Management system and Code Implementation

(Click here to return to summary of findings)

0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. 0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with 0.B.3 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.

0.B.4 Suppliers are expected to communicate this Code to all employees.

0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

1. The factory has a designated responsible person- Mr. Wei Luojie / Operations Director who is responsible for implementing standards concerning Human rights.

2. Factory communicated this code to their own suppliers.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: ETI code and local law Management interview and workers' interview Internal audit record

Any other comments: None

Management Systems:		
A: In the last 12 months, has the site been subject to any fines/prosecutions for non–compliance to any regulations?	 ☐ Yes ⊠ No A1: Please give details: No prosecutions for non- compliance to any regulations in last 12 months. 	
B: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	Yes No B1: Please give details: The facility had set up and implemented procedures of no forced labour, no child labour and no discrimination, harassment & abuse in the facility. One manager was appointed to take responsibility	



	for the complement of these policies, such as when hiring employee, the ID card was needed to check the ages of employees. Male and female employees were on the same pay grade etc. Relevant training was provided for workers.
C: If Yes, is there evidence (an indication) of effective implementation? Please give details.	Through employment contract and ID copies review, no child labor under the age of 16 years old was employed. Through the employee interview, all interviewees stated that they were free to move in the facility and they were paid based on their work experience and skills. The management were all nice to them.
D: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	Yes No D1: Please give details: Training about no forced labour, non-child labour, non-discrimination and non-harassment & abuse was provided by the facility when new employees came in. Managers were also required to participate such training yearly.
E: If Yes, is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	Yes No E1: Please give details: Regular training records were provided for review. The workers were aware clearly of the facility's relevant policies and procedures according to the interviews.
F: Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits). <i>Please detail (Number and date)</i> .	☐ Yes ⊠ No F1: Please give details:
G: Is there a Human Resources manager/department? If Yes, please detail.	Yes No G1: Please give details: HR staffs took responsibility for the hiring employees, calculating the working hours and wages in the facility.
H: Is there a senior person / manager responsible for implementation of the code	Yes No H1: Please give details: Mr. Wei Luojie / Operations Director
I: Is there a policy to ensure all worker information is confidential?	Yes No 11: Please give details: Policy stipulated that ensure all worker information was confidential
J: Is there an effective procedure to ensure confidential information is kept confidential?	∑ Yes □ No



	J1: Please give details: All employees' private information such as personal identity information was managed by General Manager. Without permission, nobody could review.
K: Are risk assessments conducted to evaluate policy and procedure effectiveness?	Yes No K1: Please give details: During document review and management interview, auditor noted that the facility conducted risk assessments to evaluate policy and procedure effectiveness.
L: Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks?	Yes No L1: Please give details: During document review and management interview, auditor noted that the facility had addressed issues which found by risk assessments and set up the Preventative action for similar non-compliance.
M: Does the facility have a policy/code which require labour standards of its own suppliers?	Yes No M1: Please give details: The facility had relevant procedure to manage the labour standards of suppliers.
Land rig	hts
N: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)?	Yes No N1: Please give details: The site had all required land rights, licences and permission
O: Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title?	Yes No O1: Please give details: The facility had appointed a person conducted due diligence about the national laws and practices relating to land title through visiting government's website, consulting the government officials and verifying the legal documents of the land. A person was appointed to be responsible for updating the applicable law lists and conduct internal audit for this point.
P: Does the site have a written policy and procedures specific to land rights. If yes, does it include any due diligence the company will undertake to obtain free, prior and informed consent, (FPIC) even if national/local law does not require it	Yes No P1: If yes, how does the company obtain FPIC: The facility had written policy and procedure specific to the land rights. The facility had conducted due diligence to obtain free, prior and informed consent through visiting government's website, consulting the government officials and verifying the legal documents of the land. A person was appointed



	to be responsible for updating the applicable law lists and conducting internal audit for this point.
Q: Is there evidence that facility / site compensated the owner/lessor for the land prior to the facility being built or expanded.	Yes No Q1: Please give details: The land was bought from the local government before constructing the buildings and the land transferring fee receipts were available for review.
R. Does the facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts?	 Yes No R1: Please give details: Not applicable, the facility did not have plan of land acquisition.
S: Is There any evidence of illegal appropriation of land for facility building or expansion of footprint.	 Yes No S1: Please give details: No illegal appropriation of land for facility building or expansion of footprint.

Non-compli	ance:	
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code: None observed.		Objective evidence observed:
		Not applicable
Local law and/or ETI requirement: Not applicable		
Recommended corrective action: Not applicable		

Observation:	
Description of observation: None observed	Objective evidence observed: Not applicable
Local law or ETI requirement: Not applicable	
Comments: Not applicable	

Good Examples observed:



Description of Good Example (GE): None observed. **Objective evidence observed:** Not applicable





1: Freely Chosen Employment

(Click here to return to summary of findings)

ETI

1.1 There is no forced, bonded or involuntary prison labour.

1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

1. Copies of workers' ID card were kept in the personnel files and the original were given back to the workers.

- 2. The workers were free to leave the workplace outside of their working hours.
- 3. There was no limitation for drinking water and toilet.
- 4. The facility did not require any payment for work tools, PPE, training, etc.
- 5. The facility did not use prison labour.
- 6. Workers were free to terminate employment.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Personnel files
- 2. Contracts to establish notice periods.
- 3. Management interview and employee interview
- 4. Facility tour showed no sign of employees being under pressure.

Any other comments:

None

A: Is there any evidence of retention of original documents, e.g. passports/ID's	 ☐ Yes ⊠ No A1: If yes, please give details and category of workers affected:
B: Is there any evidence of a loan scheme in operation	☐ Yes ⊠ No B1: If yes, please give details and category of worker affected:
C: Is there any evidence of retention of wages /deposits	 Yes No C1: If yes, please give details and category of worker affected:
D: Are there any restrictions on workers' freedom to terminate employment?	☐ Yes ⊠ No D1: Please describe finding:



E: If any part of the business is UK based or registered there & has a turnover over £36m, is there a published a 'modern day slavery statement?	 Yes No Not applicable E1: Please describe finding: Not applicable (the audited facility was not UK based or registered and turnover was less than 36m+, so modern day slavery statement was not required for the audited facility)
F: Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the work day?	 Yes No F1: Please describe finding: There was no any restriction on workers' freedoms to leave the site at the end of the workday. According to the onsite observation and worker interviews, the workers were free to leave the workplace after their working hours every day.
G: Does the site understand the risks of forced / trafficked / bonded labour in its supply chain	 Yes No Not applicable G1: If yes, please give details and category of workers affected: According to the document review and management interviews, there was no risk of forced / trafficked / bonded labour in its supply chain.
H: Is the site taking any steps taking to reduce the risk of forced / trafficked labour?	Yes No H1: Please describe finding: Not applicable (according to the document review and management interviews, there was no risk of forced / trafficked / bonded labour in its supply chain)

Non-compliance:		
1. Description of non-compliance: NC against ETI NC against Local Law: NC against customer code:	Objective evidence observed:	
None observed.	Not applicable	
Local law and/or ETI requirement Not applicable		
Recommended corrective action: Not applicable		
Observation:		

Observation:		
Description of observation: None observed.	Objective evidence observed: Not applicable	
Local law or ETI requirement: Not applicable		
Comments:		



Not applicable

Good	Examples observed:
Description of Good Example (GE): None observed	Objective evidence observed: Not applicable





2: Freedom of Association and Right to Collective Bargaining are Respected

(Click here to return to summary of findings)

(Click here to return to Key Information)

ETI

2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.

2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.

2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.

2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

1. 1 worker representative was elected by all employees, and relevant meeting was arranged quarterly.
 2. The facility had a written policy of freedom of association and right to collective bargaining. The policy stated that the workers were free to form or join trade union or workers' organization and enjoyed the right to collective bargaining, and nobody would be treated differently if they are members of the trade union or workers' organization, etc.

3. The response records for workers' suggestions and appeals were available for review

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

1. Social compliance system program and procedure

2. Internal suggestion complain feedback

3. Monthly meetings minutes

4. Employee interview and management interview

5. Employee handbook and employment contracts were reviewed. They both stated that employees were free to form trade unions.

Any other comments: None

A: What form of worker representation/union is there on site?	 □ Union (name) ⊠ Worker Committee □ Other (specify) □ None
B: Is it a legal requirement to have a union?	☐ Yes ⊠ No



C: Is it a legal requirement to have a worker's committee?	☐ Yes ⊠ No		
D: Is there any other form of effective worker/management communication channel? (Other than union/worker committee e.g. H&S, sexual harassment)	Yes No D1: Please give details: Through telephone, suggestion box, and their team leaders or above, etc.		
	D2: Is there evidence of free elections? ☐ Yes ☐ No		
E: Does the supplier provide adequate facilities to allow the Union or committee to conduct related business?	Yes No E1: Please give details: The facility had conducted worker committee meeting regularly to report and discussing the worker's complaint and advise		
F: Name of union and union representative, if applicable:	N/A		re evidence of free elections?
G: If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	1 worker representative was elected by all employees.		ere evidence of free elections?
H: Are all workers aware of who their representatives are?	Yes 🗌 No		
I: Were worker representatives freely elected?	🛛 Yes 🗌 No	11: Date o	of last election: 03-Sep-2020
J: Do workers know what topics can be raised with their representatives?	Yes 🗌 No		
K: Were worker representatives/union representatives interviewed?	Yes No If Yes , please state how many: One worker representative was interviewed during the audit.		
L: Please describe any evidence that union/worker's committee is effective? Specify date of last meeting; topics covered; how minutes were communicated etc.	Yes. There were meeting minutes of the workers committee confirmed that they would meet with management quarterly. The meeting minutes were posted on the notice boards.		
M: Are any workers covered by Collective Bargaining Agreement (CBA)?	TYes No		
If Yes , what percentage by trade Union/worker representation	M1:% workers covered by Union CBA Not applicable, no Collective Bargaining Agreement M2:% workers covered by worker rep CBA Not applicable, no Collective Bargaining Agreement		



M3: If Yes , does the Collective Bargaining Agreement (CBA) include rates of pay?	Yes No Not applicable

Non-compliance:		
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: None observed.	Objective evidence observed: Not applicable	
Local law and/or ETI requirement: Not applicable		
Recommended corrective action: Not applicable		
Observation:		
Description of observation: None observed.	Objective evidence observed: Not applicable	
Local law or ETI requirement: Not applicable		
Comments: Not applicable		
Good Examples observed:		

Description of Good Example (GE): None observed.



Objective evidence

observed: Not applicable



3: Working Conditions are Safe and Hygienic

<u>(Click here to return to summary of findings)</u> <u>(Click here to return to Key Information)</u>

ETI

3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.

3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.

3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers. 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

1.General Health and Safety management

- Mr. Zhu Chuanxiang / Vice General Manager was responsible for Health & Safety issues in the site.
- Potable water was freely available in all areas.
- Ventilation, temperature and lighting were adequate for the production processes.
- Accident reports were available for review.
- The person for the management of work safety in the factory was present.
- 2. Fire Safety
- There were sufficient emergency exits from each work area and clearly marked;
- Fire drills were organized and recorded.

3. Electrical safety

- There was a competent electrician at the site and the certificate was available for review.
- All electrical equipment was in good condition such as sockets, plugs, switches and main fuse boards.

4. Chemical safety

- Machine oil was used by the factory.
- First aid kit was provided on site.

5. Medical services

- There were adequate first aid kits in each production area and they were well stocked.

6. Machine Safety

- Protective devices were installed for the dangerous parts of the machines.
- legal inspection for Special appliance was provided.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:



 Health and safety policy Health and safety manual Training records and certificates Fire equipment maintenance records Fire drill records Trained first aider certificate Accident reports Interviews with H&S Supervisor Interviews with employees
Any other comments: None

A: Does the facility have general and occupational Health & Safety policies and procedures that are fit for purpose and are these communicated to workers?	Yes No A1: Please give details: All employees receive regular and recorded health & safety training such as fire drill.
B: Are the policies included in workers' manuals?	∑ Yes □ No B1: Please give details: The policies included in worker's manual.
C: Are there any structural additions without required permits/inspections (e.g. floors added)?	☐ Yes ⊠ No C1: Please give details: No such situation.
D: Are visitors to the site informed on H&S and provided with personal protective equipment	Yes No D1: Please give details: All visitors were informed of health and safety risk in the facility and provided with personal protective equipment.
E: Is a medical room or medical facility provided for workers?	☐ Yes ⊠ No
If yes, do the room(s) meet legal requirements and is the size/number of rooms suitable for the number of workers.	E1: Please give details: No medical room in facility, because it was not required by law, but first aid kits were available in production area.
F: Is there a doctor or nurse on site or there is easy access to first aider/ trained medical aid?	∑ Yes No F1: Please give details: There was 2 first aiders in the facility.
G: Where the facility provides worker transport - is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles?	 Yes No G1: Please give details: Not applicable, no transport provided by facility.



H: Is secure personal storage space provided for workers in their living space and is fit for purpose?	☐ Yes ⊠ No H1: Please give details:
I: Are H&S Risk assessments are conducted (including evaluating the arrangements for workers doing overtime e.g. driving after a long shift) and are there controls to reduce identified risk?	Yes No 11: Please give details: H&S Risk assessment was conducted by the facility once a year.
J: Is the site meeting its legal obligations on environmental requirements including required permits for use and disposal of natural resources?	 Yes No J1: Please give details: The facility obtained the Environmental Impact Registration Form.
K: Is the site meeting its customer requirements on environmental standards, including the use of banned chemicals?	Yes No K1: Please give details: The site has a copy of the banned substances list from its customer and is meeting those requirements

Non-compliance:		
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: During the onsite tour, auditor noted that some products stacks were lean against the wall and post in products warehouse.	Objective evidence observed: Per factory tour. Please refer to NC Photo 1 and 2.	
Local law and/or ETI requirement In accordance with Rules Concerning Warehouse Safety and Fire Control article 18: The goods in warehouse should be classified for storage. The area occupied by any stack should not be greater than 100 square meters; Separation distance between stacks at least 1m, Separation distance between stacks and the wall at least 0.5m, and Separation distance between stacks and beams/pillars at least 0.3m. The width of main passage should be at least 2m.		
In accordance with ETI Code 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.		
Recommended corrective action: It is recommended that the facility should ensure the separation distance between materials and wall is the correct one.		



2. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: During the onsite tour, auditor noted that some chemicals (glue and printing inks) used in printing workshop were placed on the ground directly without secondary containers.	Objective evidence observed: Per factory tour. Please refer to NC Photo 3.
Local law and/or ETI requirement In accordance with article 20 of Regulation for Safety of Hazardous Chemical, an entity producing or storing hazardous chemicals shall, according to the category and dangerous properties of the hazardous chemicals it produces or stores, set up monitoring, controlling, ventilation, sun-proof, temperature- controlled, fireproof, firefighting, blast-proof, pressure discharging, poison- proof, neutralizing, moisture-proof, lightening-proof, static-proof, antisepsis, and anti-leakage safety facilities or equipment, such as protection dams and segregated operations, etc. at the work places, and maintain them on a routine basis according to the national standards, industrial standards or relevant state provisions so as to guarantee the normal functioning thereof.	
In accordance with ETI Code 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.	
Recommended corrective action: It is recommended that management adopt practices and controls to ensure that the secondary container is used for chemicals.	

Observation:		
Description of observation: None observed.	Objective evidence observed: Not applicable	
Local law or ETI requirement: Not applicable		
Recommended corrective action: Not applicable		

Good Examples observed:		
Description of Good Example (GE): None observed		Objective Evidence Observed: Not applicable



4: Child Labour Shall Not Be Used

(Click here to return to summary of findings) (Click here to return to Key Information)

ETI

4.1 There shall be no new recruitment of child labour.

4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.

4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

-There was a written recruitment procedure which stated that workers must present their ID cards for proof of age but only copies must be kept in the personnel files and the original ID cards would be given back to the workers; and the facility would never employ and use any child labour under the age of 16 years old.

- The worker' personnel files included recruitment date, a bio-data sheet and the age documentation (i.e. copy of the ID card). The ID card copy listed the worker's name, household address and the date of birth. The workers' personnel files showed that the youngest worker is 21 years old.

- Management interview and worker interviews showed that the facility verified all workers' original ID cards at the time of recruitment and kept the photocopies of workers' ID cards in the personnel files, and the facility would not recruit the applicant under the age of 16 years old.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

1. The employee's personnel files were provided for review. Each file included a bio-data sheet and the age documentation, which was in the form of photocopied national identification card. The card listed the employee's name, household address and the date of birth.

2. The facility's policy on child labour was reviewed. It stated that the facility would never employ and use any child labour under the age of 16 years old.

3. Facility tour

4. Management interview and employee interview.

Any other comments: None

A: Legal age of employment:	16 years old
B: Age of youngest worker found:	21 years old, born on 20-May-2000 and employed on 19-Oct- 2020.



C: Are there children present on the work floor but not working at the time of audit?	☐ Yes ⊠ No
D: % of under 18's at this site (of total workers)	0 %
E: Are workers under 18 subject to hazardous work assignments? (Go to clause 3 – Health and Safety)	Yes No E1: If yes, give details Not applicable. No worker under 18 years old in the facility

Non-compliance:		
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code:	Objective evidence observed:	
None observed.	Not applicable	
Local law and/or ETI requirement: Not applicable		
Recommended corrective action: Not applicable		

Observation:	
Description of observation: None observed.	Objective evidence observed: Not applicable
Local law or ETI requirement: Not applicable	
Comments: Not applicable	

	Good Examples observed:	
Description of Good Example (GE): None observed.		Objective Evidence Observed: Not applicable



5: Living Wages are Paid

(Click here to return to summary of findings) (Click here to return to Key information)

ETI

5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.

5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.

5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

1. The local minimum wage standard set at RMB 2,480 per month equivalent to RMB 14.25 per hour since 1-Apr-2019 (RMB 2,590 per month since 1-Jul-2021).

2. All employees' wages were calculated by hourly-rate. The minimum normal wage paid by the facility was RMB 3,200-3,600 per month based on provided payroll records. 150% and 200% of normal rate was paid by the facility to employees for their overtime on normal days and rest days. No overtime occurred on holidays.

3. Through document review and employee interview, the numbers of workers on attendance and payroll records were consistent with the number of workers in the employee register.

4. The calculated period was a calendar month. All employees were normally paid on 20th of next month by cash and the pay slips were also given to employees when the wages issued.

5. All employees were provided with written and understandable information about their employment conditions in respect to wages before they entered employment and about the particulars of their wages for the pay period concerned each time that they were paid.

6. All interviewees expressed that no deposit in this facility.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

1. Payroll records from Jun 2020 to May 2021 and attendance records from 1 Jun 2020 to audit date were reviewed.

2. Production records: Daily production records, inspection records and material in/out records.

3. Social insurance receipts and commercial insurance contract

4. Management and employee interview

Any other comments:
None

Non-compliance:



<u>1.</u> Description of non-compliance:

NC against ETI NC against Local Law NC against customer code:

According to the social insurance receipts Mar-May 2021, only 39 out of 62 employees participated in Pension, Medical, Work-related Injury, Unemployment and Maternity Insurances.

The factory purchased the commercial accident insurance for rest 23 employees. The valid period was from 18-Apr-2021 to 17-Apr-2022.

Local law and/or ETI requirement:

In accordance with the Social Insurance Law of the People's Republic of China, Article 10 Employees shall participate in the basic endowment insurance, and the basic endowment insurance premiums shall be jointly paid by employers and employees. Article 23 Employees shall participate in the basic medical insurance for employees, and the basic medical insurance premiums shall be jointly paid by employers and employees in accordance with the relevant provisions of the state. Article 33 Employees shall participate in the employment injury insurance, and the employment injury insurance premiums shall be paid by their employers rather than the employees. Article 44 Employees shall participate in unemployment insurance, and the unemployment insurance premiums shall be jointly paid by employers and employees in accordance with the relevant provisions of the state. Article 53 Employees shall participate in maternity insurance, and the maternity insurance premiums shall be paid by employers rather than employees in accordance with the relevant provisions of the state. Article 53

ETI CODE 5.1: Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.

Recommended corrective action:

The Facility should ensure all employees participate in social insurance according to the Law.

 Observation:
 Objective evidence observed:

 None observed.
 Objective evidence observed:

 Local law or ETI requirement:
 Not applicable

 Not applicable
 Comments:

 Not applicable
 Not applicable

Good Examples observed:

Description of Good Example (GE): None observed Objective Evidence Observed:

Management interview, employees' interview, and document review



Not applicable

Summary Information			
Criteria	Local Law (Please state legal requirement)	Actual at the Site (Record site results against the law)	Is this part of a Collective Bargaining Agreement?
A: Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	Legal maximum: 8 hours per day and 40 hours per week	A1: 8 hours per day and 40 hours per week	A2: Yes No No Collective Bargaining Agreement in the facility.
B: Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week, and month)	Legal maximum: 3 hours per day and 36 hours per month	B1: 2 hours/day in May- 2021 (current month) 2 hours/day in Dec-2020 (random month) 2 hours/day in Aug-2020 (random month) 12 hours/week in May- 2021 (current month) 12 hours/week in Dec- 2020 (random month) 12 hours/week in Aug- 2020 (random month) 50 hours/month in May- 2021 (current month) 48 hours/month in Dec- 2020 (random month) 56 hours/month in Aug- 2020 (random month)	B2: ☐ Yes ⊠ No No Collective Bargaining Agreement in the facility.
C: Wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal minimum: The local minimum wage standard set at RMB 2,480 per month equivalent to RMB 14.25 per hour since 1-Apr- 2019	C1: The minimum wage paid by the facility was RMB 3,200-3,600 per month based on provided payroll records.	C2: Yes No No Collective Bargaining Agreement in the facility.
D: Overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month)	Legal minimum: 150%, 200% and 300% of the normal wages for overtime on normal working days, rest days and statutory holidays respectively.	D1: 150% and 200% of the normal wages for overtime on normal working days and rest days. No overtime on statutory holidays.	D2: Yes No No Collective Bargaining Agreement in the facility.



Wages analysis: (Click here to return to Key Information)				
A: Were accurate records shown at the first request?	Yes No			
A1: If No , why not?	Not applic	able		
B: Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	10 sample	10 samples for May-2021 (current month) 10 samples for Dec-2020 (random month) 10 samples for Aug-2020 (random month)		m month)
C: Are there different legal minimum wage grades? If Yes , please specify all.	☐ Yes ⊠ No		C1: If Yes , ple	ase give details: NA
D: If there are different legal minimum grades, are all workers graded and paid correctly?	□ Yes □ No ⊠ N/A		D1: If No , please give details: NA	
E: For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	☐ Below legal min ☐ Meet ⊠ Above		E1: Lowest actual wages found: Note: full time employees and please state hour / week / month etc. RMB 3,200 per month which was higher than the legal minimum standard of RMB 2,480 per month	
F: Please indicate the breakdown of workforce per earnings:	F1:N/A_% of workforce earning under minimum wage F2:N/A_% of workforce earning minimum wage F3: 100 % of workforce earning above minimum wage			
G: Bonus Scheme found: Please specify details:	Bonus Scheme found: Note: type of employee (e.g. full time, temp, etc.) and please state which units e.g. /hour /week /month etc. Nil.			
H: What deductions are required by law e.g. social insurance? Please state all types:	Nil			
I: Have these deductions been made?	Yes No	deduc	ase list all ctions that been made.	1. Social insurances 2. Personal income tax Please describe:
		deduc	ase list all ctions that not been	1. N/A 2. N/A Please describe:



J: Were appropriate records available to verify hours of work and wages?	Yes No		
K: Were any inconsistencies found? (if yes describe nature)	☐ Yes ⊠ No	K1: Type Poor record keeping Isolated incident Repeated occurrence:	
L: Do records reflect all time worked? (For instance, are workers asked to attend meetings before or after work but not paid for their time)	Yes No L1: Please give details: The factory used the electronic finger-print scanning attendance system to record all workers' working hours.		
M: Is there a defined living wage: This is <u>not normally</u> minimum legal wage. If answered yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.	 Yes No M1: Please specify amount/time: There was no local living wage defined by the factory. 		
M2: If yes, what was the calculation method used.	ISEAL/Anker Benchmarks Asia Floor Wage Figures provided by Unions Living Wage Foundation UK Fair Wear Wage Ladder Fairtrade Foundation Other – please give details: Not applicable, there was no defined living wage		
N: Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	Yes No N1: Please give details: The facility conducted internal risk assessment per year to check the compliance of wages.		
O: Are workers paid in a timely manner in line with local law?	Yes No Through document review, auditor found that the facility rules and actual practices showed that the wages of employee, who had dissolved or terminated his/her labour contract in accordance with the law, were paid on next pay day after termination without any agreements.		
P: Is there evidence that equal rates are being paid for equal work:	Yes No P1: Please give details: Through factory rules review, payroll records review and employee interview, it was confirmed that equal rates are being paid for equal work.		
Q: How are workers paid:	⊠ Cash □ Cheque		



	Bank Transfer Other Q1: If other, please explain:





6: Working Hours are not Excessive

(Click here to return to summary of findings) (Click here to return to Key Information)

ETI

6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub–clauses 6.2 to 6.6 are based on international labour standards.

6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.

6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.

6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.

6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where <u>all</u> of the following are met:

- this is allowed by national law;

- this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;

- appropriate safeguards are taken to protect the workers' health and safety; and

- The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.

6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

1. All the workers in employee interview stated that they worked overtime on voluntary basis.

2. Electronic face scanning attendance system was used for employees' time keeping. Peak seasons were not obvious in the facility.

3. According to provided attendance records and employee interview, basic working hours were 8 hours per day and 40 hours per week. The maximum weekly working hours were 52 hours.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Employee interview Management interview Factory policy on working hours Attendance records



Daily production records Leave & resignation records Any other comments: None

Non-compliance:	
1. Description of non-compliance:	Objective evidence observed:
code: Overtime hours exceeded the legal requirement. According to the attendance records of May 2021, all 10 sample workers' overtime hours were 50 hours a month; according to the attendance records of Dec 2020, all 10 sample workers' overtime hours were 48 hours a month; according to the attendance records of Aug 2020, all 10 sample workers' overtime hours were 56 hours a month, which had exceeded the legal limit of 36 hours.	Management and employees' interview and document review
Local law and/or ETI requirement: In accordance with the PRC Labour Law article 41, the employing unit may extend working hours due to the requirements of its production or business after consultation with the trade union and labourers, but the extended working hour for a day shall generally not exceed one hour; if such extension is called for due to special reasons, the extended hours shall not exceed three hours a day under the condition that the health of labourers is guaranteed. However, the total extension in a month shall not exceed thirty-six hours.	
ETI Code 6.1: Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.	
Recommended corrective action: The facility should reduce the overtime hours to ensure it is within 36 hours per month.	
Observation:	
Description of observation: None observed	Objective evidence observed:
Loog Law or ETL requirements	Not applicable

Local law or ETI requirement: Not applicable

Comments: Not applicable

Good Examples observed:





Description of Good Example (GE): None observed **Objective Evidence Observed:** Not applicable

Working hours' analysis Please include time e.g. hour/week/month (Go back to Key information)					
Systems & Processes					
A. What timekeeping systems are used: time card etc.	Describe: The fac record all worker		ctronic face	e scanning attendo	ance system to
B: Is sample size same as in wages section?	∑ Yes □ No B1: If no, please give details				
C: Are standard/contracted working hours defined in all contracts/employment agreements?	Yes No No C1: If NO, please give details including % and which type of workers do NOT have standard hours defined in contracts/employment agreements. Please give details: NA				
D: Are there any other Yes types of No		D1: If YES, please complete as appropriate:			
contracts/employment agreements used?		0 hrs Pc	art time	Variable hrs	Other
		If "Other", Pleas	se define:		
		N/A			
E. Do any standard/contracted working hours defined in contracts/employment agreements exceed 48 hours per week?	☐ Yes ⊠ No	E1: If yes , please and frequency Please give det		ırs, %, types of work	ers affected
F: Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period?	F2: Please select all applicable: 1 in 7 days 2 in 14 days No If 'No', please explain:	F3: Is this allowe Yes No	d by local l	aw?	
	Maximum numbe	r of days worked	d without a	day off (in sample).	



	6 days in May-2021 (current month); 6 days in Dec-2020 (random month); 6 days in Aug-2020 (random month).			
Standard/Contracted Ho	Standard/Contracted Hours worked			
G: Were standard working hours over 48	☐ Yes ⊠ No	G1: If yes, % of workers & frequency:		
hours per week found?		N/A		
H: Any local waivers/local law or	☐ Yes ⊠ No	H1: If yes, please give details:		
permissions which allow averaging/annualised hours for this site?		N/A		
Overtime Hours worked				
l: Actual overtime hours worked in sample (State per day/week/month)	Highest OT hours: 2 hours/day in May-2021 (current month) 2 hours/day in Dec-2020 (random month) 2 hours/day in Aug-2020 (random month) 12 hours/week in May-2021 (current month) 12 hours/week in Dec-2020 (random month) 12 hours/week in Aug-2020 (random month)			
	50 hours/month in May-2021 (current month) 48 hours/month in Dec-2020 (random month) 56 hours/month in Aug-2020 (random month)			
J: Combined hours (standard or contracted + overtime hours = total) over 60 found? Please give details:	☐ Yes ⊠ No Through document review, auditor found that maximum weekly working hours were 52 hours a week.			
K: Approximate percentage of total workers on highest overtime hours:	100%			
L: Is overtime voluntary?	Yes No Conflicting Information	L1: Please detail evidence e.g. Wording of contract / employment agreement / handbook / worker interviews / refusal arrangements: Through handbook.		
Overtime Premiums				
M: Are the correct legal overtime premiums paid?	∑ Yes □ No □ N/A – there is no legal	M1: Please give details of normal day overtime premium as a % of <u>standard</u> wages: 150%, 200% and 300% of normal rate was paid by the facility to employees for their overtime on normal workdays, rest days and holidays respectively.		

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	requirement to OT premium		
N: Is overtime paid at a premium?	⊠ Yes □ No	N1: If yes, please describe % of workers & frequency: 100% workers paid at a premium monthly	
O: If the site pays less than 125% OT premium and this is allowed under local law, are there other considerations? Please complete the boxes where relevant.			
	O1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or Other		
	N/A		
is legally allowed, are Safeguar there other Site can considerations? Please Other red		Diuntary tive bargaining allows 60+ hours/week re in place to protect worker's health and safety constrate exceptional circumstances (please specify)	
complete the boxes where relevant.	P1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or other:		
Q: Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes?	☐ Yes ⊠ No Q1: If yes, please give details:		
R: If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule.	☐ Yes ☐ No N/A		



7: No Discrimination is Practiced

(Click here to return to summary of findings)

ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

-As informed by interviewed employees, most employees spoke highly of the facility owner.

- -Equal pay for equal job in the facility.
- -No employee was required to do the examination of the hepatitis B virus and HIV.

-Anti-discrimination procedure on hiring, compensation, promotion and access to training is available during the audit.

-Gender divisions did not exist in the facility; both female and male employees were distributed in all types of work.

-There was an internal grievance process, all sampled employees were aware of the grievance channels in case they encountered any discrimination cases.

-There was no evidence of sexual harassment.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

1. Employment contracts were provided for review, and they showed that male and female employees are on the same pay grade.

2. Facility tour

3. Management interview and employee interview

Any other comments: None

A: Gender breakdown of Management + Supervisors (Include as one combined group)	A1: Male: 56.4 % A2: Female: 43.6 %
B: Number of women who are in skilled or technical roles e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst:	N/A, no technical role in the facility
C: Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability,	 Hiring Compensation Access to training Promotion



gender, marital status, sexual orientation, union membership or political affiliation?:		
	C1: Please give details: NA, none observed	

Professional Development		
A: What type of training and development are available for workers?	Operator skill training was provided to workers to support professional development	
B: Are HR decisions e.g. promotion, training, compensation based on objective, transparent criteria?	∑ Yes □ No	
	If no, please give details:	

Non-compliance:		
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code:	Objective evidence observed:	
None observed.	Not applicable	
Local law and/or ETI requirement: Not applicable		
Recommended corrective action: Not applicable		

Observation:		
Description of observation: None observed.	Objective evidence observed: Not applicable	
Local law or ETI requirement: Not applicable		
Comments: Not applicable		

Good Examples observed:



Description of Good Example (GE): None observed. **Objective Evidence Observed:** Not applicable





8: Regular Employment Is Provided

(Click here to return to summary of findings) (Click here to return to Key Information)

ETI

8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.

8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour–only contracting, sub–

contracting, or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

Additional Elements: Responsible Recruitment

8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.

8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.

8.5 Employment agencies must only supply workers registered with them.

8.6 Workers pay no recruitment fee at any stage of the recruitment process.

8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- All employees were recruited by the facility directly. No labor agency was used to hire employees. No temporary Employee, apprenticeship schemes or home employee was identified by the auditors.

- All employees had received copies of signed labor contracts.

- No temporary worker and apprenticeship scheme existed in the factory. No home-working existed in the factory.

- Workers were not required to pay any recruitment fee at any stage of the recruitment process, which was confirmed by interviews with management and workers as well as reviewing of the written recruitment policy and procedure, the recruitment notice at gate, payrolls, etc.

- The labour contracts of all workers were available for review. The labour contracts were signed by workers themselves. The interviewed workers knew clearly the contents of the labour contracts. The terms and conditions stated in the contracts accurately reflected the agreed payment and terms in the recruitment process and complied with local laws.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

1. Personnel files were checked, and they all include a copy of employee's contract

2. Employee handbook was provided for review which showed all employees would sign labour contracts within 30 days after employment.

3. Management interview and employee interview



Any other comments:

None

Non-compliance:		
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code:	Objective evidence observed:	
None observed.	Not applicable	
Local law and/or ETI requirement: Not applicable		
Recommended corrective action: Not applicable		

Observation:		
Description of observation: None observed.	Objective evidence observed: Not applicable	
Local law or ETI requirement: Not applicable		
Comments: Not applicable		

Good Examples observed:	
Description of Good Example (GE): None observed.	Objective Evidence Observed: Not applicable

Responsible Recruitment

All Workers		
A: Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions?	 Terms & Conditions presented Understood by workers Same as actual conditions A1: If any are unchecked, please describe finding and specific category(ies) of workers affected: 	
B: Did workers' pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement?	☐ Yes ⊠ No B1: If yes, please describe details and specific category(ies) of workers affected:	



C: If yes, check all that apply:	Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transport costs between work place and home Any relocation costs after commencement of employment Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other – C1: If other, please give details: NA
D: If any checked, give details:	NA

Migrant Workers: The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity			
A: Type of work undertaken by migrant workers:	Printing, lamination, cutting, bag-making and packing		
B: Please give details about recruitment agencies for migrant workers:	B1: Total number of (in country recruitment agencies) used: Nil B2: Total number of (outside of local country) recruitment agencies used: All employees were hired directly by the facility.		
C: Are migrant workers' voluntary deductions (such as for remittances) confirmed in writing by the worker and is evidence of the transaction supplied by the facility to the worker?	Yes No C1: Please describe finding: Not applicable. No such deduction	C2: Observations: Not applicable (there was no such kind of deduction from the workers' wages)	
D: Are Any migrant workers in skilled, technical, or management roles Migrant Workers (this should include all migrant workers including permanent workers, temporary and/or seasonal workers)	Yes No D1: If yes, number and example of roles: N/A		



NON-EMPLOYEE WORKERS

Recruitment Fees:	
A: Are there any fees?	Yes No N/A
B: If yes, check all that apply:	Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other B1 – If other, please give details:
C: If any checked, give details:	N/A

Agency Workers (if applicable) (workers sourced from a local agent who are not directly paid by the site, but paid by the agency, Usually the agencies are paid by the site and the wages of the individual workers are paid by the agency.)		
A: Number of agencies used (average):	A1: Names if available: Not applicable, site did not use agencies.	
B: Were agency workers' age / pay / hours included within the scope of this audit?	Yes No Not applicable, site did not use agencies	
C: Were sufficient documents for agency workers available for review?	Yes No Not applicable, site did not use agencies	
D: Is there a legal contract / agreement with all agencies?	Yes No	



	D1: Please give details: Not applicable, site did not use agencies
E: Does the site have a system for checking labour standards of agencies? If yes, please give details.	 Yes No E1: Please give details: Not applicable, site did not use agencies

Contractors: Note: contractors in this context are generally individuals who supply several workers to a site. Usually the contractors are paid by the site and the wages of the workers are paid by the contractor. Common terms include, gang bosses, labor provider,		
A: Any contractors on site?	 ☐ Yes ⊠ No A1: If yes, how many contractors are present, please give details: 	
B: If Yes , how many workers supplied by contractors?	Not applicable, site did not use contractors.	
C: Do all contractor workers understand their terms of employment?	 Yes No C1: Please describe finding: Not applicable, site did not use contractors. 	
D: If Yes , please give evidence for contractor workers being paid per law:	Not applicable, site did not use contractors.	





8A: Sub–Contracting and Homeworking

(Click here to return to summary of findings)

(Click here to return to Key Information)

8A.1 There should be no sub-contracting unless previously agreed with the main client.
 8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

Note to auditor on homeworking:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Note to auditor on subcontracting: auditor should use this section for subcontractors of part made or wholly made finished goods, this section should not be used for raw material manufacturers unless instructed otherwise by customers

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

 A site tour showed that all production processes were present in the unit, no subcontracting or homeworking used by the facility and all processes were conducted in the facility.
 The facility had established a policy to ensure sub-contracting would not be used unless previously

agreed with the main client.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

1.Written procedure of subcontracting management system

2. Production record was provided for review and there was no sign of subcontracting or homeworking.

3. Management interview

4. Employee interview

5. Management interview

Non-compliance:	
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code: None observed.	Objective evidence observed: Not applicable
Local law and/or ETI /Additional Elements requirement: Not applicable	
Recommended corrective action: Not applicable	

Observation:		
Description of observation: None observed.	Objective observed:	evidence



Local law or ETI/Additional elements requirement: Not applicable	Not applicable
Comments: Not applicable	

Good Examples observed:		
Description of Good Example (GE): None observed.	Objective Observed: Not applicable	Evidence

Summary of sub-contracting – if applicable		
A: Has the auditor made a simple calculation to compare capacity with workers' work load in order to identify possible unrecorded work or undeclared sub-contracting	☐ Yes ☐ No A1: Please describe: N/A	
B: If sub–contractors are used, is there evidence this has been agreed with the main client?	☐ Yes ☐ No B1: If Yes , summarise details: N/A	
C: Number of sub– contractors/agents used:		
D: Is there a site policy on sub- contracting?	Yes No D1: If Yes , summarise details:	
E: What checks are in place to ensure no child labour is being used and work is safe?	N/A	

Summary of homeworking – if applicable Not Applicable please x				
A: If homeworking is being used, is there evidence this has been agreed with the main client?	☐ Yes ☐ No A1: If Yes , summarise d	etails: N/A		
B: Number of homeworkers	B1: Male: N/A	B2: Female	: N/A	Total: N/A
C: Are homeworkers employed direct or through agents?	Directly Through Agents		C1: If throu agents:	gh agents, number of



		N/A
D: Is there a site policy on homeworking?	☐ Yes ☐ No N/A	
E: How does the site ensure worker hours and pay meet local laws for homeworkers?	N/A	
F: What processes are carried out by homeworkers?	N/A	
G: Do any contracts exist for homeworkers?	☐ Yes ☐ No G1: Please give details: N/A	
H: Are full records of homeworkers available at the site?	☐ Yes ☐ No N/A	





9: No Harsh or Inhumane Treatment is Allowed (Click here to return to summary of findings)

ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

Additional elements:

9.2 companies should provide access to a confidential grievance mechanism for all workers

A: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3 rd party?	 Yes No A1: Please give details: 1. Hotline number of local fire safety management department and police station was posted in common areas of the facility, which was available for employees to report violation of grievances to local fire safety or public security department. Suggestion box was available for employees to report issues including labour standards and H&S or any other grievances to the highest level management directly. Suppliers could report labour standards and H&S or any other grievances to the facility management through hotline.
B: If Yes , are workers aware of these channels and have access? Please give details.	All the 10 interviewee employees claimed they were aware of the channels.
C: If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism, comment box etc. Please give details.	Suggestion box and hotline
D: Which of the following groups is there a grievance mechanism in place for?	 Workers Communities Suppliers Other D1: Please give details: 1. Suggestion box was available for employees to report issues including labour standards and H&S or any other grievances to the highest level management directly. 2. Suppliers could report labour standards and H&S or any other grievances to the facility management through hotline.
E: Are there any open disputes?	☐ Yes ⊠ No E1: If yes, please give details N/A



F: Does the site encourage its business partners (e.g. suppliers) to provide individuals and communities with access	Yes No
to effective grievance mechanisms (e.g.	F1: If no, please give details
helplines or whistle blowing mechanism)	N/A
G: Is there a published and transparent	Yes
disciplinary procedure?	No
	G1: If no, please explain
	N/A
H: If yes, are workers aware of these the	
disciplinary procedure?	□ No
	H1: If no, please give details
	N/A
I: Does the disciplinary procedure allow	
for deductions from wages (fines) for	No
disciplinary purposes (see wages	
section)?	11: If yes, please give details

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

-According to the documentation, the facility management had established a disciplinary procedure for employees' misbehaviour which included oral warning, written warning and finally termination and the site, had developed a training program for all employees on the procedure. Employee interview confirmed that employees were aware of the disciplinary procedure.

-There was an internal process for grievance, which was an anonymous email address, where employees can report a grievance (harassment, bullying, discrimination etc.), any received complaint would be handled by management, without any reprisal for the employee in question. All sampled employees were aware this system.

-Through employee interview, no negative information was found. All interviewees stated that the management was nice to them.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Disciplinary procedure
- 2. Management interview and employee interview

Any other comments: None

Non-compliance:



1. Description of non-compliance:	ocal Law	NC against customer	Objective evider observed:	nce
None observed.			Not applicable	
Local law and/or ETI requirement: Not applicable				
Recommended corrective action: Not applicable				

Observation:		
Description of observation: None observed.	Objective evidence observed: Not applicable	
Local law or ETI requirement: Not applicable		
Comments: Not applicable		

Good Examples observed:	
Description of Good Example (GE): None observed.	Objective Evidence Observed: Not applicable



10. Other Issue areas: 10A: Entitlement to Work and Immigration

(Click here to return to NC-table)

Additional Elements

10A.1 Only workers with a legal right to work shall be employed or used by the supplier. 10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

1. The facility did not use agency employees and all employees signed labour contracts with the facility directly. All employees had the proper legal rights to work in the facility. The youngest age is 21 years old. 2. No foreign employee was used by the facility.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Employment procedure
- 2. Personal files
- 3. Labour contracts
- 4. Management and employee interview

Any other comments: None

Non-compliance:			
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code: None observed.	Objective evidence observed: Not applicable		
Local law and/or ETI /Additional Elements requirement: Not applicable			
Recommended corrective action: Not applicable			

Observation:



Description of observation:

None observed.

Local law or ETI/Additional Elements requirement: Not applicable

Comments:

Not applicable

Objective evidence observed: Not applicable

Good examples observed:	
Description of Good Example (GE): None observed.	Objective Evidence Observed: Not applicable



10. Other issue areas 10B2: Environment 2-Pillar

(Click here to return to summary of findings)

To be completed for a 2–Pillar SMETA Audit, and remove the following page which is 10B4 environment 4 pillar

10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements. Note for auditors and readers, this is not a full environmental assessment but a check on basic systems and management approach.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

1. The facility had written environmental policy.

2. The facility conducted some training for all employees on the avoidance of environmental impact.

3. Mr. Wei Luojie / Operations Director was responsible for continuous improvements in their environmental performance.

4. The required environmental certificates: the environment impact assessment report and environmental impact approval were obtained by the facility.

5. The facility had relevant system in place to monitor end client's environmental standards/code requirements.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Environmental policy
- 2. Energy bills
- 3. Water bill
- 4. Employee and management interview.
- 5. Site tour

Any other comments: None

Ν	Non-compliance:	
 Description of non-compliance: NC against ETI/Additional Elements NC against customer code: None observed. 	🗌 NC against Local Law	Objective observed:evidenceNot applicable
Local law and/or ETI /Additional Elements requirement: Not applicable		
Recommended corrective action: Not applicable		



Observation:		
Description of observation: None observed.	Objective evidence observed: Not applicable	
Local law or ETI/Additional elements requirement: Not applicable		
Comments: Not applicable		

Good examples observed:	
None observed.	Objective Evidence Observed: Not applicable





Other findings

Other Findings Outside the Scope of the Code

None observed

Community Benefits

(Please list below any specific community benefits that the site management stated that they were involved in, for example, HIV programme, education, sports facilities)

None observed





Appendix 1

Comparison between ETI code and Customer's Supplier's Code. Any areas where a site complies with the Customer's Supplier Code, but not with the ETI code are discussed at the audit close out meeting and recorded on the CAPR. Note to supplier "for this customer it may not be necessary to complete corrective actions where NC's DO NOT meet the ETI code, but DO meet your customer's code. If the audit is shared with other customers who work to the ETI code or an equivalent international standard, corrective actions will be necessary."

 \boxtimes Not Applicable please x



Photo Form

General photo:



Factory name

Factory address

Factory rented the 1st to 4th floors of this 5-storey (partial 2 floors) building



The other 5-storey building was Lec rented by other company

Lead auditor

Мар



GPS address

Raw material warehouse

Printing workshop





Lamination workshop

Cutting workshop

Bag making workshop



Packing workshop

Inspection workshop

Rest area



Chemical warehouse

Chemical warehouse inside





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Fire alarm
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Emergency light and exit sign

Emergency light in stairwell



Fire hydrant

Fire extinguishers

Inspection record for fire-fighting equipment









Warning sign for occupational hazardous

Worker wore mask and earplugs

Cargo lift



Forklift

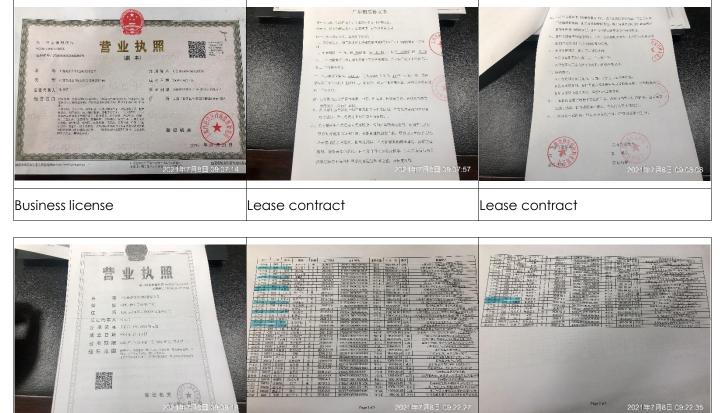
Toilet







Related documents photos:



regenue 2021年7月8日 09:22:27

Business license of the building owner

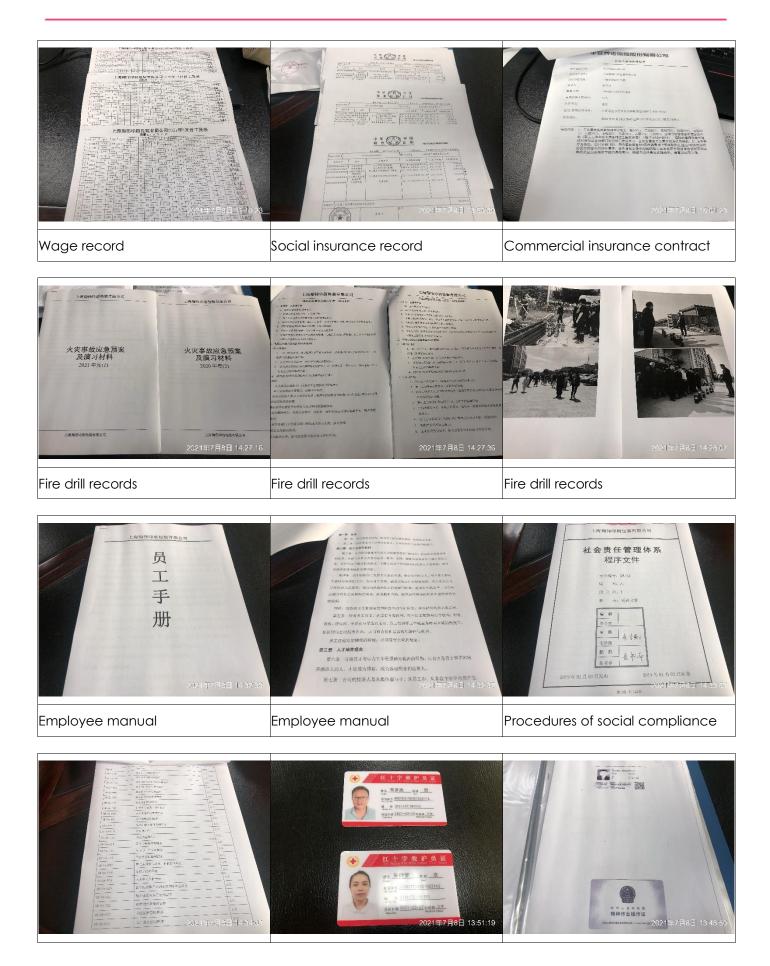
Employee roster

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Wage record









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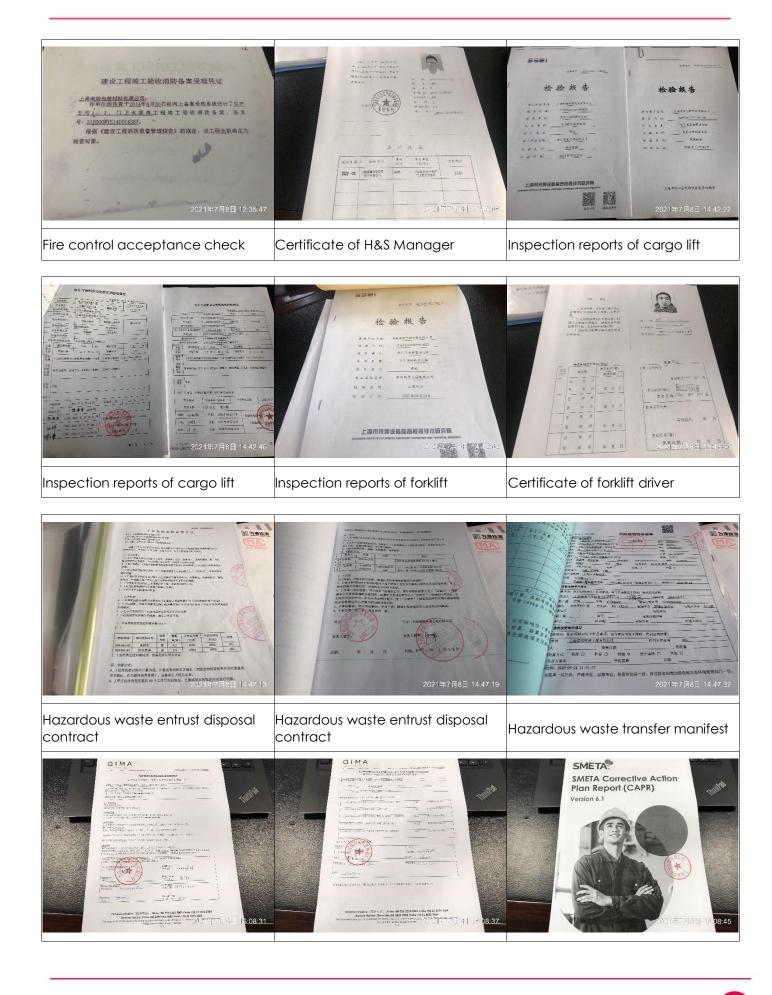
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Building construction safety certificates

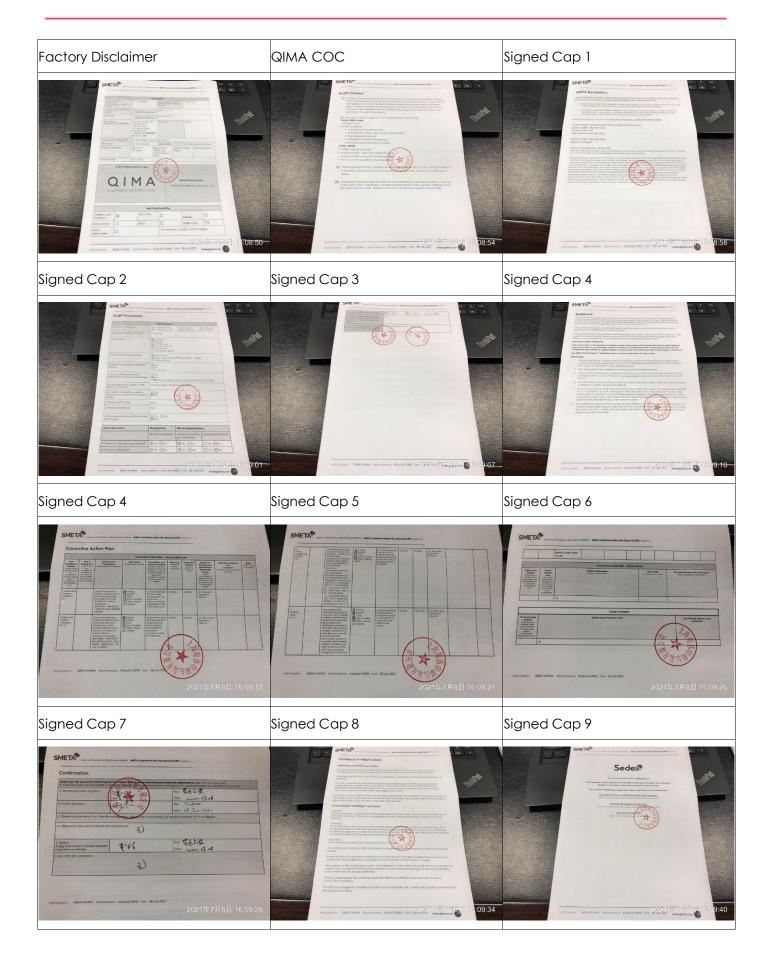
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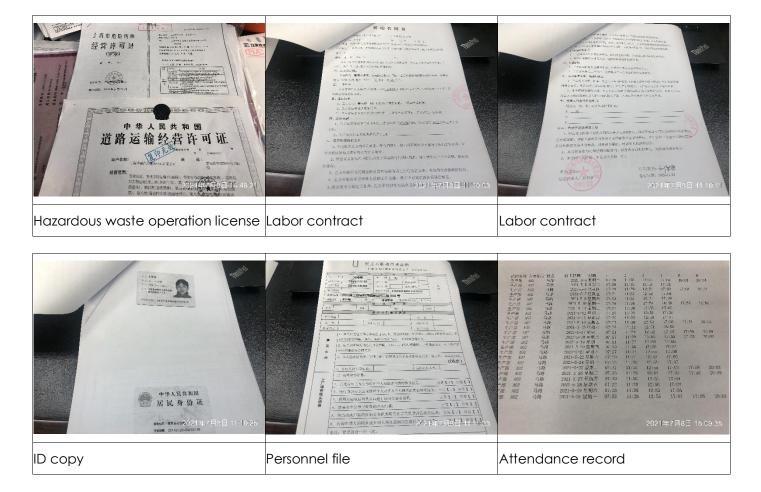




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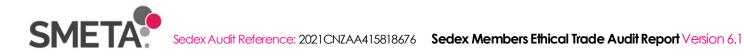
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Non-compliance photo:







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Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

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